

**BARNES & THORNBURG LLP**

P.O. Box 2786  
Chicago, Illinois 60603  
(312) 357-1313  
(312) 759-5646 Fax

***IN THE UNITED STATES PATENT AND TRADEMARK OFFICE***

*Group:*

*Confirmation No.:*

*Application No.:* US Nationalization of  
PCT/US2003/24446

*Invention:* SYSTEM AND METHOD FOR  
MAINTAINING DISTRIBUTOR  
LOYALTY

*Applicant:* Arthur H. Bunn

*PCT Filed:* August 1, 2003

*Attorney* 27726-98319

*Docket:*

Certificate Under 37 CFR 1.8(a)

I hereby certify that this correspondence is being  
deposited with the United States Postal Service as  
Express Mail No. EV590001805US in an envelope  
addressed to Commissioner for Patents, P.O. Box  
1450, Alexandria, VA 22313

on January 26, 2005

(Signature)

Grant H. Peters  
(Printed Name)

**PRELIMINARY AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Please amend the above-identified application as follows.

**Amendments to the Specification** begin on page 2 of this paper

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3  
of this paper.

**Remarks** begin on page 7 of this paper.